



OFFICINE AMBROGIO MELESI & C. S.R.L.

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Cap.Soc./Share Cap. €500.000 i.v.
PIVA - C.F. - R.I. Lecco:
IT 00231630138
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QUALITY POLICY

The history of Officine Ambrogio Melesi & C. S.r.l. began in 1914, since then and for over 70 years the Company has specialized in the design, manufacturing and supply of flanges and forged products (forged and hot rolled). Today, Officine Ambrogio Melesi & C. S.r.l. is a global leader in the supply of components to the Oil & Gas industry and is constantly looking to seize new opportunities in emerging and more technologically advanced industrial sectors.

Officine Ambrogio Melesi & C. S.r.l. firmly believes that only through quality it is possible to maintain and develop our position of excellence in international markets, therefore the Company renews its commitment to satisfy customers' needs, expectations and to comply with statutory requirements, regulatory requirements (i.e. API 6A) as well as to continuously improve the effectiveness of the Company Quality Management System.

To this end, Company Senior Management Team disclose and promote this Company Quality Policy document to share its objectives and periodic monitoring indicators.

Officine Ambrogio Melesi & C. S.r.l. has established the following quality objectives:

- a) Improve compliance with delivery dates by reducing delays and the costs of penalties applied;
- b) Reduce the impact of customer complaints against the number of completed order and/or against the number of despatched products and thereby reduce the cost involved in resolving them in respect to the annual turnover;
- c) Reduce the number of nonconform products and thereby minimize their impact on annual turnover;
- d) Maintain a high level of customer satisfaction;
- e) Guarantee adequate profitability and robust financial stability, in order to maintain a high level of innovation capacity through investments in new technologies, industrial assets and human resources.

Officine Ambrogio Melesi & C. S.r.l. senior management is committed to maintaining an effective and efficient Quality Management System in accordance with ISO 9001:2015, ISO/TS 29001:2020, API Specification Q1 10th Edition (2023) standards. This is considered to be an indispensable vehicle to ensure the continued growth of our company, to achieve our objectives, and to ensure continuous improvement. The internal laboratory, accredited ISO/IEC 17025:2018, completes the full range of services which allows the continuous production monitoring and the development of new products.

To achieve the Quality Policy objectives, Company Senior Management delegates the responsibility of ensuring the implementation and maintenance of the Quality Management System to the Quality Assurance Manager appointed also as Management Representative.

Company Senior Management define, through the annual management review, the measurement and evaluation of the delivery of these objectives as well as necessary improvement plans.

Our Senior Management guarantees continuous support to deliver this Quality Policy by ensuring sufficient resources are allocated, undertaking organizational planning, and promoting continuous increased awareness, recognizing that the pursuit of quality must be a constant commitment across all levels of the company organization and that the ultimate responsibility to deliver Total Quality ultimately lies with Officine Ambrogio Melesi's Senior Management.

Cortenova, 28th March 2024

Ambrogio Invernizzi, President